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Notification Of Award (NOA) of Tender/Proposal ID : 883563
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Tender Id: 883563

Date: 23-Nov-2023

Contract No: 14.33.0000.753.07.016.23

To :

Name : ADN Telecom Limited

Address: Red Crescent Concord Tower (4th Floor) |17 Mohakhali C/A, Dhaka 1212, Bangladesh

ADN Telecom Limited

This is to notify you that your Tender/Proposal dated **20-Nov-2023** for the supply of Goods and related Services for **Supply, Installation, Testing and Commissioning of BTCL Call Center** for the Contract Price of **Tk. 11784310.683 (Taka ONE CRORE SEVENTEEN LAKH EIGHTY-FOUR THOUSAND THREE HUNDRED AND TEN POINT SIX EIGHT THREE)** as corrected and modified in accordance with the Instructions to Tenderers/Consultants, has been approved by **Procurement Directorate**.

You are thus requested to take following actions :

1. accept in writing the Notification of Award within SEVEN (7) working days of its issuance pursuant to ITT Clause
2. furnish a Performance Security in the specified format and in the amount of **Tk. 1178431.07 (Taka ELEVEN LAKH SEVENTY-EIGHT THOUSAND FOUR HUNDRED AND THIRTY-ONE POINT ZERO SEVEN)**, within FOURTEEN (14) days of issuance of this Notification of Award but not later than **07-Dec-2023**, in accordance with ITT Clause
3. sign the Contract within TWENTY-EIGHT (28) days of issuance of this Notification of Award but not later than **21-Dec-2023**, in accordance with ITT Clause

You may proceed with the execution for the supply of Goods and related Services for only upon completion of the above tasks. You may also please note that this Notification of Award shall constitute the formation of this Contract, which shall become binding upon you.

We attach the draft Contract and all other documents for your perusal and signature.

Duly authorised to
Electronically sign
for and on behalf of

Electronically Signed
Md. Aslam Hossain
Procurement Directorate

The following documents (but for RFQ Submission Letter and Sl. a & h from below only) forming the integral part of the contract shall be interpreted in the order of priority :

- a. The signed Form of Contract Agreement
- b. The Notification of Award
- c. The Tender/Proposal and the appendices to the Tender/Proposal
- d. Particular Conditions of Contract
- e. General Conditions of Contract
- f. Technical Specifications
- g. Drawings
- h. Price and Delivery Schedule for Goods
- i. Price and Completion Schedule for Related Services
- j. Other document including correspondences listed in the PCC forming part of the Contract

NOA Documents

Section Name:	Action
General Conditions of Contract	View Save As PDF

Tender and Contract Forms									
S. No.	Form Name	Action	Map Document List						
1	e-Tender Submission Letter (Form e-PG3 1)	View	<table border="1"> <thead> <tr> <th>Document Name</th> <th>Action</th> </tr> </thead> <tbody> <tr> <td>Authorization Letter BTCL Call Centre Tender.pdf</td> <td>Download</td> </tr> <tr> <td>NID of Masum Billah Riton Update.pdf</td> <td>Download</td> </tr> </tbody> </table>	Document Name	Action	Authorization Letter BTCL Call Centre Tender.pdf	Download	NID of Masum Billah Riton Update.pdf	Download
Document Name	Action								
Authorization Letter BTCL Call Centre Tender.pdf	Download								
NID of Masum Billah Riton Update.pdf	Download								

2	Tenderer Information Form (e-PG3-2)	View	Document Name	Action
			Experience from 2005 to 2023.pdf	
			Solvency ADN Telecom02112023.PDF	
			BIN and VAT Certificate2.pdf	
			Update Trade License ADN Telecom Limited 2023-2024.pdf	
			TINCertificateTaxClearanceCertificate.PDF	
			The minimum supply and or production capacity of Goods is or are.pdf	
			NOA DG Shiping.pdf	
			TGT Australia.pdf	
			Litigation_BTCL.pdf	
			Specificexperiencebtcl.pdf	
			Updated ISO certificate 2021-2024.pdf	
			ADN IPTSP License Updated.PDF	
			5 CVs of IPTSP Personnel.pdf	
			ADN NWISP Update License 2025R.pdf	
workorderJANATABANK.pdf				
3	Technical Specifications and Compliance of Goods and related services (Form e-PG3-4)	View	Document Name	Action
			ADN Call Center Brochure with Feature List.pdf	
			BTCL_certifications.pdf	
			Section 7.Technical Specifications.pdf	
			Section 6 Schedule of Requirements.pdf	
			RB1100Dx4_210929.pdf	
			CISCO 350 Series Switch.pdf	
			Dell EMC PowerEdge R350 Specssheet.pdf	
			sophos-xg.pdf	
			Switch MAL.pdf	
			Router MAL ADN.pdf	
			Esquire MAL for AC.jpg	
			MAL for SONY.jpg	
			Call Center Network Architecture.pdf	
			MAL from SMART.pdf	
			UPS Brochure.pdf	
			UPS MAF.pdf	
			24x7x365 days support service center including call center.pdf	
Support Escalation Matrix of ADN Telecom Limited.pdf				
4	Price and Delivery Schedule for Goods (Form e-PG3-3A)	View	Document Name	Action
			PriceScheduleBTCLFInal.pdf	
5	Price and Delivery Schedule for Related Services (Form e-PG3-3B)	View	Document Name	Action
			AMCDECLARATION_BTCL.pdf	

Tender/Proposal Document		
Document Name	Document Description	Action
e- PG3 Contract Forms.pdf	e- PG3 Contract Forms - pdf	
Standard formats.docx	Standard Formats	
Guidance_Drawings_e-PG3.pdf	Guidance - Drawings	
Call Center Section-6.pdf	section 6	
Call Center Section-7.pdf	Section 7	

Call Center Section-8.pdf	section 8	
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